

MICHAEL ANDERSON

Utilities Operations Manager

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Dedicated and results-oriented Facilities Utilities Manager with a strong focus on the retail sector. Expertise in managing utility services to ensure operational efficiency and customer satisfaction. Proven ability to implement effective utility management strategies that align with business objectives while promoting sustainability. Demonstrates exceptional leadership skills in managing teams and fostering a culture of safety and excellence.

WORK EXPERIENCE

Utilities Operations Manager | Retail Chain Solutions

Jan 2022 – Present

- Managed utility operations for a national retail chain, ensuring optimal service delivery across all locations.
- Implemented energy efficiency initiatives that resulted in a 18% reduction in utility expenses.
- Supervised the maintenance of utility systems, ensuring compliance with safety regulations.
- Conducted staff training on utility management best practices.
- Collaborated with corporate teams to align utility strategies with business goals.
- Monitored and reported on utility consumption trends for management review.

Facilities Manager | Mega Retail Group

Jul 2019 – Dec 2021

- Oversaw utility management for a large retail operation, focusing on operational efficiency.
- Implemented systems for tracking utility performance and compliance.
- Trained teams on safety protocols and energy conservation practices.
- Developed budgets for utility expenses, aligning with corporate financial goals.
- Engaged with stakeholders to promote sustainability initiatives.
- Conducted audits to identify opportunities for improvement in utility usage.

SKILLS

Utility Management

Energy Efficiency

Team Leadership

Budget Management

Compliance

Sustainability

EDUCATION

Bachelor of Science in Business Administration

University of Commerce

Retail Management Focus

ACHIEVEMENTS

- Achieved a 30% increase in operational efficiency through innovative utility management practices.
- Recognized for excellence in service delivery and customer satisfaction.
- Received the 'Retail Excellence Award' for outstanding contributions to utility operations.

LANGUAGES

English

Spanish

French