



# Michael ANDERSON

## FACILITIES OPERATIONS DIRECTOR

Visionary Facilities Portfolio Manager with a commitment to driving operational excellence and enhancing user experience across diverse facility portfolios. Over 10 years of experience within the healthcare sector, specializing in managing complex facilities that require strict adherence to regulatory standards and safety protocols. Proficient in leveraging analytics and technology to streamline operations and improve service delivery.

### CONTACT

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- San Francisco, CA

### SKILLS

- Healthcare Facilities Management
- Compliance
- Budget Management
- Emergency Preparedness
- Sustainability
- Team Collaboration

### LANGUAGES

- English
- Spanish
- French

### EDUCATION

**MASTER OF SCIENCE IN FACILITY  
MANAGEMENT, UNIVERSITY OF  
SOUTHERN CALIFORNIA**

### ACHIEVEMENTS

- Successfully led a project to renovate surgical facilities, improving patient outcomes and satisfaction.
- Awarded 'Excellence in Facility Management' for outstanding leadership and operational improvements.
- Achieved a 95% compliance rate during regulatory inspections across multiple facilities.

### WORK EXPERIENCE

#### FACILITIES OPERATIONS DIRECTOR

HealthCare Facilities Management

2020 - 2025

- Oversaw operations of a network of healthcare facilities, ensuring compliance with health and safety regulations.
- Implemented a facility management system that improved maintenance tracking and reporting.
- Developed emergency preparedness plans, enhancing facility readiness for unforeseen events.
- Managed facility budgets, achieving a 20% reduction in operational costs.
- Collaborated with clinical staff to align facility needs with patient care objectives.
- Led sustainability initiatives, resulting in a 30% reduction in energy usage across facilities.

#### FACILITY MANAGER

City Hospital

2015 - 2020

- Managed day-to-day operations of hospital facilities, ensuring a safe and compliant environment.
- Coordinated maintenance activities and emergency repairs to minimize service disruptions.
- Conducted regular inspections to ensure adherence to safety and regulatory standards.
- Assisted in the development of facility budgets and financial planning.
- Implemented staff training programs on emergency response procedures and safety protocols.
- Participated in community engagement initiatives to promote facility services and health awareness.