



# Michael ANDERSON

## FACILITIES OPERATIONS MANAGER

Strategic Facilities Management Associate specializing in healthcare facility operations with a focus on compliance and quality assurance. Extensive experience in managing facilities within high-stakes environments, ensuring adherence to regulatory standards and best practices. Proven ability to develop and implement facility management strategies that enhance patient safety and operational efficiency. Expert in conducting facility assessments and audits to identify risks and implement corrective actions.

### CONTACT

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### SKILLS

- Healthcare Compliance
- Quality Assurance
- Risk Management
- Budget Development
- Team Collaboration
- Training

### LANGUAGES

- English
- Spanish
- French

### EDUCATION

**MASTER OF HEALTH ADMINISTRATION,  
JOHNS HOPKINS UNIVERSITY, 2015**

### ACHIEVEMENTS

- Achieved a 98% compliance rate during external audits.
- Implemented a patient safety initiative that reduced incidents by 30%.
- Recognized for outstanding leadership in facility operations management.

### WORK EXPERIENCE

#### FACILITIES OPERATIONS MANAGER

HealthFirst Medical Center

2020 - 2025

- Oversaw facility operations for a 500-bed hospital, ensuring compliance with healthcare regulations.
- Implemented quality assurance programs to enhance patient safety and satisfaction.
- Managed emergency preparedness drills and safety training for staff.
- Collaborated with clinical teams to address facility-related concerns.
- Conducted regular inspections and audits to maintain facility standards.
- Developed and managed departmental budgets aligned with organizational goals.

#### COMPLIANCE COORDINATOR

Wellness Health Systems

2015 - 2020

- Monitored compliance with local and federal regulations in facility operations.
- Assisted in the development of policies and procedures to enhance safety.
- Conducted training sessions for staff on compliance and safety protocols.
- Performed risk assessments and developed mitigation plans.
- Collaborated with external auditors during facility inspections.
- Maintained accurate documentation of compliance activities.