

MICHAEL ANDERSON

Facilities HVAC Supervisor

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Innovative Facilities HVAC Supervisor with extensive experience in the residential sector, specializing in the design and maintenance of HVAC systems tailored to meet individual client needs. Recognized for a client-centered approach that emphasizes comfort, efficiency, and sustainability. Demonstrates expertise in project management, ensuring timely completion of installations and repairs while adhering to budget constraints.

WORK EXPERIENCE

Facilities HVAC Supervisor | Home Comfort Solutions

Jan 2022 – Present

- Supervised HVAC installations and maintenance for residential properties, ensuring optimal performance.
- Developed customized HVAC solutions based on client needs and preferences.
- Implemented energy efficiency upgrades, achieving a 25% reduction in client energy bills.
- Trained and mentored junior technicians on best practices in HVAC service.
- Maintained detailed records of services provided and client interactions.
- Achieved a 95% client satisfaction rating through exceptional service delivery.

HVAC Installer | Quality Air Solutions

Jul 2019 – Dec 2021

- Performed installations and repairs of residential HVAC systems, ensuring compliance with safety standards.
- Utilized advanced tools to diagnose and resolve HVAC issues efficiently.
- Collaborated with homeowners to ensure HVAC systems met their comfort requirements.
- Maintained accurate service records for compliance and quality assurance.
- Provided technical support to clients post-installation, enhancing satisfaction.
- Achieved recognition for excellent service and customer care.

SKILLS

residential HVAC client relations project management energy efficiency technical training customer satisfaction

EDUCATION

Associate Degree in HVAC Technology

2015

Community College

ACHIEVEMENTS

- Implemented a client satisfaction survey that improved service ratings by 30%.
- Recognized for outstanding performance in customer service and technical excellence.
- Achieved a 20% increase in referrals through exceptional client relationships.

LANGUAGES

English Spanish French