



MICHAEL ANDERSON

Facilities HVAC Supervisor

Dynamic Facilities HVAC Supervisor with a diverse background in managing HVAC systems within the hospitality industry. Known for implementing innovative solutions that enhance guest comfort and operational efficiency. Proven ability to lead teams in high-pressure environments while maintaining a focus on safety and service excellence. Expertise in energy management and sustainability, ensuring compliance with industry standards while minimizing costs.

CONTACT

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- San Francisco, CA

EDUCATION

Bachelor of Arts in Hospitality Management

Culinary Institute of America
2014

SKILLS

- guest comfort management
- energy efficiency
- team leadership
- compliance assurance
- system troubleshooting
- service excellence

LANGUAGES

- English
- Spanish
- French

WORK EXPERIENCE

Facilities HVAC Supervisor

2020-2023

Luxury Hotel Group

- Managed HVAC systems for a chain of luxury hotels, ensuring guest comfort and compliance.
- Implemented energy-efficient solutions, reducing operational costs by 30%.
- Supervised a team of 10 technicians, providing training on new technologies.
- Conducted regular inspections to ensure optimal system performance.
- Collaborated with hotel management to enhance guest satisfaction through HVAC improvements.
- Achieved recognition for outstanding service delivery and operational excellence.

HVAC Maintenance Technician

2019-2020

Comfort Inn Suites

- Performed routine maintenance and emergency repairs on hotel HVAC systems.
- Utilized diagnostic tools to troubleshoot and resolve system issues promptly.
- Maintained service records for compliance and quality assurance.
- Collaborated with housekeeping and front desk staff to ensure guest comfort.
- Provided technical guidance to junior staff on safety protocols.
- Achieved a high level of guest satisfaction through effective service delivery.

ACHIEVEMENTS

- Implemented a guest feedback system that improved HVAC service ratings by 25%.
- Recognized for outstanding contributions to guest satisfaction and operational efficiency.
- Achieved a 20% reduction in energy costs through innovative maintenance strategies.