



MICHAEL ANDERSON

Senior Evaluation Analyst

I am a dedicated Evaluation Specialist with 11 years of experience in the technology sector, specializing in evaluating software development and IT projects. My expertise lies in utilizing both qualitative and quantitative evaluation methods to assess project outcomes and user satisfaction. I have worked with cross-functional teams to develop evaluation criteria that align with business objectives and user needs.

CONTACT

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- San Francisco, CA

EDUCATION

Master of Information Technology

Massachusetts Institute of Technology
2016-2020

SKILLS

- software evaluation
- project assessment
- data analysis
- user experience
- stakeholder communication
- training and development

LANGUAGES

- English
- Spanish
- French

WORK EXPERIENCE

Senior Evaluation Analyst

2020-2023

Tech Innovations LLC

- Evaluated software development projects to measure user satisfaction and product effectiveness.
- Utilized data analytics tools to analyze user feedback and identify areas for improvement.
- Collaborated with product teams to develop evaluation frameworks aligned with project goals.
- Presented evaluation findings to stakeholders, influencing product development strategies.
- Conducted user surveys and focus groups to gather qualitative insights.
- Trained team members on best practices in evaluation methodologies.

Evaluation Specialist

2019-2020

Innovative Solutions Inc.

- Conducted evaluations of IT projects to assess their impact on business operations.
- Developed metrics to measure project success and user engagement.
- Collaborated with IT teams to gather data for comprehensive evaluations.
- Prepared detailed reports outlining evaluation results and actionable recommendations.
- Facilitated workshops to educate stakeholders on evaluation findings.
- Managed project timelines to ensure timely completion of evaluation processes.

ACHIEVEMENTS

- Improved software usability scores by 35% through targeted evaluations.
- Received the Best Evaluation Practice Award for outstanding contributions to project assessments.
- Contributed to the development of a new evaluation framework adopted by the organization.