

MICHAEL ANDERSON

Senior EV Charging Technician

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Distinguished EV Charging Technician with a robust background in the installation, maintenance, and troubleshooting of electric vehicle charging infrastructure. Demonstrated expertise in leveraging cutting-edge technology to enhance operational efficiency and ensure compliance with industry standards. Skilled in conducting comprehensive assessments of electrical systems and implementing solutions that optimize performance and safety.

WORK EXPERIENCE

Senior EV Charging Technician | GreenTech Solutions

Jan 2022 – Present

- Led the installation of over 200 EV charging stations across multiple locations, ensuring compliance with local codes.
- Conducted in-depth troubleshooting of charging systems, achieving a 95% first-time resolution rate.
- Collaborated with engineers to design custom charging solutions tailored to client specifications.
- Trained junior technicians on advanced installation techniques and safety protocols.
- Performed regular maintenance checks, reducing downtime by 40% through proactive measures.
- Managed project timelines and budgets, consistently delivering under projected costs.

EV Charging Technician | ChargePoint Services

Jul 2019 – Dec 2021

- Executed the installation and testing of EV charging equipment in residential and commercial settings.
- Monitored system performance and provided real-time solutions to enhance user experience.
- Assisted in the development of standard operating procedures for installation and maintenance.
- Engaged with customers to educate them on EV charging solutions and benefits.
- Utilized diagnostic tools to assess and rectify electrical issues promptly.
- Contributed to a project that resulted in a 30% increase in charging station utilization.

SKILLS

EV charging systems

electrical troubleshooting

project management

customer engagement

compliance standards

team training

EDUCATION

Bachelor of Science in Electrical Engineering

2017

University of Technology

ACHIEVEMENTS

- Successfully reduced installation time by 20% through process improvement initiatives.
- Recognized as Employee of the Month for outstanding performance and customer satisfaction.
- Implemented a maintenance program that decreased service calls by 25% over one year.

LANGUAGES

English

Spanish

French