



MICHAEL ANDERSON

EV Charging Technician

Experienced EV Charging Technician with a solid background in electrical engineering and a focus on advancing electric mobility solutions. Proficient in the installation, troubleshooting, and maintenance of electric vehicle charging stations, with a keen understanding of the technical specifications and operational requirements. Demonstrated ability to manage multiple projects while ensuring compliance with safety standards and regulations.

CONTACT

- (555) 234-5678
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- San Francisco, CA

EDUCATION

Associate Degree in Electrical Technology
Technical College
2017

SKILLS

- installation
- troubleshooting
- compliance
- project management
- customer training
- documentation

LANGUAGES

- English
- Spanish
- French

WORK EXPERIENCE

EV Charging Technician 2020-2023

Innovative Energy Solutions

- Conducted installations of EV charging stations in both residential and commercial settings.
- Performed regular maintenance and inspections to ensure compliance with safety protocols.
- Utilized advanced diagnostic tools to troubleshoot and resolve issues efficiently.
- Maintained detailed logs of service activities and customer interactions.
- Provided training and support to clients on the use of charging equipment.
- Collaborated with project managers to ensure timely project completion.

Electrical Technician 2019-2020

EcoPower Services

- Assisted in the installation and troubleshooting of various electrical systems.
- Supported senior technicians in the maintenance of EV charging stations.
- Maintained compliance with electrical codes and safety standards.
- Documented service calls and provided reports on operational efficiency.
- Engaged in continuous training to enhance technical skills and knowledge.
- Provided exceptional customer service to address client inquiries and issues.

ACHIEVEMENTS

- Completed installations ahead of schedule, resulting in increased customer satisfaction.
- Achieved a 98% customer satisfaction rating based on service feedback.
- Recognized for exceptional performance with a 'Service Excellence Award' in 2021.