



MICHAEL ANDERSON

Lead EV Charging Technician

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SUMMARY

Distinguished EV Charging Technician with extensive expertise in the installation, maintenance, and optimization of electric vehicle charging infrastructure. Proven track record in delivering high-quality service while adhering to industry standards and safety regulations. Demonstrated ability to troubleshoot complex electrical systems and implement effective solutions that enhance operational efficiency. Adept at collaborating with cross-functional teams to ensure seamless project execution and customer satisfaction.

WORK EXPERIENCE

Lead EV Charging Technician GreenTech Solutions

Jan 2023 - Present

- Supervised the installation of over 200 EV charging stations across multiple locations.
- Conducted routine maintenance and troubleshooting of charging infrastructure, reducing downtime by 30%.
- Coordinated with local authorities to ensure compliance with zoning and electrical codes.
- Developed training programs for junior technicians on best practices in EV charging technology.
- Implemented a customer feedback system to enhance service delivery and client satisfaction.
- Utilized advanced diagnostic tools to assess and improve charging station performance.

EV Charging Technician EcoCharge Inc.

Jan 2020 - Dec 2022

- Installed and configured Level 2 and DC fast charging stations for residential and commercial clients.
 - Performed site assessments to determine optimal charging station placements.
 - Collaborated with electrical engineers to design customized charging solutions.
 - Maintained accurate records of installations and service calls for reporting purposes.
 - Trained clients on the proper use and maintenance of EV charging equipment.
 - Participated in community outreach programs to promote electric vehicle adoption.
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EDUCATION

Bachelor of Science in Electrical Engineering, University of Technology, 2016

Sep 2019 - Oct 2020

ADDITIONAL INFORMATION

- **Technical Skills:** EV charging systems, electrical troubleshooting, project management, customer service, safety compliance, technical training
- **Awards/Activities:** Received 'Employee of the Year' award for exceptional service and dedication in 2022.
- **Awards/Activities:** Successfully led a project that increased charging station usage by 40% within one year.
- **Awards/Activities:** Authored a technical guide for new technicians, improving onboarding efficiency.
- **Languages:** English, Spanish, French