

# MICHAEL ANDERSON

Senior ERP Consultant

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Distinguished ERP Consultant with a robust foundation in enterprise resource planning solutions, demonstrating a profound ability to optimize business processes and enhance operational efficiency. Expertise encompasses the implementation and customization of ERP systems, ensuring alignment with organizational objectives while facilitating seamless integration. Proven aptitude for analyzing intricate business requirements and translating them into effective technical solutions.

## WORK EXPERIENCE

### Senior ERP Consultant | Tech Solutions Inc.

Jan 2022 – Present

- Led the successful implementation of SAP ERP for a multinational client, achieving a 30% reduction in operational costs.
- Conducted comprehensive needs assessments and facilitated workshops to gather business requirements from cross-functional teams.
- Managed a diverse team of consultants, providing mentorship and guidance to ensure project milestones were met.
- Developed and executed training programs, resulting in a 95% user satisfaction rate post-implementation.
- Utilized data analytics tools to track project performance and identify areas for improvement.
- Collaborated with IT departments to ensure seamless integration of ERP systems with existing technologies.

### ERP Analyst | Global Enterprises

Jul 2019 – Dec 2021

- Assisted in the migration of legacy systems to Oracle ERP, enhancing data accessibility across departments.
- Performed system configuration and customization to meet specific client needs, resulting in improved process efficiency.
- Analyzed key performance indicators to assess the impact of ERP solutions on business operations.
- Provided ongoing support and troubleshooting for end-users, reducing system downtime by 20%.
- Conducted training sessions for new users, resulting in a smoother transition and higher engagement.
- Worked closely with project managers to ensure timely delivery of project objectives and adherence to budgets.

## SKILLS

ERP implementation SAP Oracle data analysis project management user training

## EDUCATION

### Master of Business Administration (MBA) - University of Business Excellence

2012

2014; Bachelor of Science in Information Technology - Tech University

## ACHIEVEMENTS

- Recognized as "Employee of the Year" for outstanding contributions to major ERP projects.
- Achieved a 25% increase in process efficiency for a key client through innovative ERP solutions.
- Successfully led a team that received the "Best Practice Award" for ERP project management.

## LANGUAGES

English Spanish French