



 (555) 234-5678

 michael.anderson@email.com

 San Francisco, CA

 www.michaelanderson.com

SKILLS

- Microsoft Dynamics
- Retail Analytics
- Inventory Management
- Project Management
- User Training
- Data Analysis

EDUCATION

**MASTER OF RETAIL MANAGEMENT,
UNIVERSITY OF SOUTHERN CALIFORNIA**

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Increased sales conversion rates by 25% through ERP-driven marketing strategies.
- Received the Retail Excellence Award for outstanding project contributions.
- Successfully reduced stock-outs by 20% through improved inventory management.

Michael Anderson

RETAIL ERP CONSULTANT

Accomplished ERP Consultant with a specialization in retail operations, offering over eleven years of experience in implementing and optimizing ERP systems that enhance customer engagement and inventory management. Proven track record of successfully managing large-scale ERP projects within the retail sector, leveraging data analytics to inform business strategies. Skilled in collaborating with stakeholders to align ERP functionalities with business objectives and improve customer experiences.

EXPERIENCE

RETAIL ERP CONSULTANT

Retail Dynamics LLC

2016 - Present

- Implemented Microsoft Dynamics ERP solutions for retail clients, enhancing inventory turnover by 30%.
- Conducted user training sessions to facilitate smooth ERP adoption across retail teams.
- Analyzed customer data to inform product placement and merchandising strategies.
- Worked collaboratively with marketing teams to integrate ERP insights into promotional campaigns.
- Managed project timelines and budgets, ensuring timely delivery of ERP solutions.
- Provided post-implementation support and optimization recommendations for retail users.

BUSINESS ANALYST

Trendsetters Inc.

2014 - 2016

- Analyzed sales data to identify trends and opportunities for ERP enhancements.
- Collaborated with IT teams to address ERP-related issues impacting retail operations.
- Documented business processes and workflows to support ERP implementation.
- Facilitated training for retail staff on ERP best practices and functionalities.
- Developed reports to track sales performance and inventory levels.
- Participated in user acceptance testing to ensure system alignment with business needs.