



# MICHAEL ANDERSON

Senior ERP Consultant

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## SUMMARY

Strategic and results-driven ERP Consultant with over a decade of extensive experience in implementing and optimizing enterprise resource planning systems across diverse industries. Demonstrated expertise in leading cross-functional teams to streamline processes, enhance operational efficiency, and drive organizational growth. Proficient in analyzing business requirements and translating them into comprehensive ERP solutions that align with corporate objectives.

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## WORK EXPERIENCE

### Senior ERP Consultant Global Tech Solutions

Jan 2023 - Present

- Led the successful implementation of SAP ERP systems for multinational clients, enhancing operational efficiency by 30%.
- Facilitated workshops to gather requirements from stakeholders, ensuring alignment with business objectives.
- Developed and executed project plans, timelines, and budgets for ERP initiatives.
- Conducted system testing and user training, resulting in a 25% reduction in post-implementation issues.
- Implemented change management strategies that improved user adoption rates by 40%.
- Authored system documentation and user manuals to support ongoing operations.

### ERP Analyst Innovative Solutions Inc.

Jan 2020 - Dec 2022

- Analyzed existing business processes to identify areas for ERP system enhancement.
  - Collaborated with IT teams to integrate ERP solutions with existing software applications.
  - Assisted in the data migration process, ensuring accuracy and integrity of information.
  - Provided ongoing support and troubleshooting for ERP system users.
  - Created detailed reports and dashboards that improved visibility into key performance metrics.
  - Trained end-users on ERP functionalities and best practices.
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## EDUCATION

### Master of Business Administration, University of California, Berkeley

Sep 2019 - Oct 2020

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## ADDITIONAL INFORMATION

- **Technical Skills:** SAP, Oracle ERP, Business Process Reengineering, Data Analysis, Project Management, Change Management
- **Awards/Activities:** Increased client satisfaction scores by 20% through improved ERP implementation strategies.
- **Awards/Activities:** Recognized as Employee of the Year for outstanding contributions to project success.
- **Awards/Activities:** Successfully managed ERP projects with budgets exceeding \$2 million.
- **Languages:** English, Spanish, French