



MICHAEL ANDERSON

Usability Analyst

I am an emerging Ergonomics Engineer with 3 years of experience specializing in software usability and human-computer interaction. My background in cognitive psychology has equipped me with the skills to analyze user behavior and improve software interfaces to enhance user experience. I have worked on projects that involve usability testing and user research, allowing me to gather insights that drive design decisions.

CONTACT

- (555) 234-5678
- michael.anderson@email.com
- San Francisco, CA

EDUCATION

Bachelor's in Cognitive Psychology

University of Illinois
2016-2020

SKILLS

- Usability analysis
- User research
- Human-computer interaction
- Data analysis
- Ergonomic design
- Workshop facilitation

LANGUAGES

- English
- Spanish
- French

WORK EXPERIENCE

Usability Analyst

2020-2023

Tech Forward Solutions

- Conducted usability testing to evaluate software interfaces.
- Analyzed data from user studies to inform design improvements.
- Collaborated with development teams to enhance user experience.
- Created user personas and scenarios to guide design processes.
- Facilitated workshops on ergonomic design principles.
- Presented findings to stakeholders to advocate for user-centered design.

Intern Ergonomist

2019-2020

NextGen Technologies

- Assisted in conducting user research for software products.
- Supported usability testing efforts and data collection.
- Analyzed competitor products for ergonomic insights.
- Helped develop recommendations for design improvements.
- Collaborated with teams on iterative design processes.
- Documented findings and presented to the team for feedback.

ACHIEVEMENTS

- Improved user satisfaction ratings by 20% through design iterations.
- Recipient of the Best Intern Award for exceptional performance.
- Contributed to a project that enhanced software accessibility.