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EXPERTISE SKILLS

- Operational Risk Management
- Healthcare Compliance
- Risk Assessment Tools
- Data Analysis
- Incident Investigation
- Stakeholder Engagement

LANGUAGES

- English
- Spanish
- French

CERTIFICATION

- Master of Public Health - Harvard University

REFERENCES

John Smith

Senior Manager, Tech Corp
john.smith@email.com

Sarah Johnson

Director, Innovation Labs
sarah.j@email.com

Michael Brown

VP Engineering, Solutions Inc
mbrown@email.com

MICHAEL ANDERSON

OPERATIONAL RISK MANAGER

Innovative Enterprise Risk Analyst with a focus on operational risk management within the healthcare sector. Expertise encompasses the identification and analysis of risks that may affect patient safety and regulatory compliance. Demonstrated ability to implement effective risk management frameworks that promote safety and enhance operational efficiency. Experience in engaging healthcare professionals to foster a culture of risk awareness.

PROFESSIONAL EXPERIENCE

Health First Systems

Mar 2018 - Present

Operational Risk Manager

- Developed and monitored operational risk management policies and procedures.
- Conducted risk assessments to identify potential hazards in clinical operations.
- Collaborated with clinical staff to implement risk mitigation strategies.
- Prepared and presented risk reports to senior management and regulatory bodies.
- Facilitated risk management training for healthcare professionals.
- Led incident investigations to identify root causes and prevent recurrence.

WellCare Health Plans

Dec 2015 - Jan 2018

Risk Analyst

- Assisted in the development of risk assessment tools for healthcare operations.
- Monitored compliance with healthcare regulations and standards.
- Conducted data analysis to identify trends in patient safety incidents.
- Collaborated with interdisciplinary teams to enhance risk management practices.
- Prepared documentation for internal audits and regulatory reviews.
- Engaged in continuous professional development to stay updated on healthcare regulations.

ACHIEVEMENTS

- Successfully reduced patient safety incidents by 40% through comprehensive training.
- Recognized for excellence in risk management with a national award.
- Implemented a new risk reporting system that enhanced compliance tracking by 50%.