



# Michael

## ANDERSON

### EMERGENCY OPERATIONS MANAGER

Experienced Emergency Operations Manager with a strong foundation in disaster recovery and operational continuity. Proven ability to lead teams through high-stakes situations while maintaining a focus on safety and strategic objectives. Expertise in developing and executing training programs that enhance both individual and team performance in emergency scenarios. Adept at fostering relationships with key stakeholders across various sectors to ensure comprehensive emergency response capabilities.

#### CONTACT

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#### SKILLS

- disaster recovery
- operational continuity
- training development
- stakeholder collaboration
- crisis communication
- regulatory compliance

#### LANGUAGES

- English
- Spanish
- French

#### EDUCATION

**BACHELOR OF ARTS IN EMERGENCY MANAGEMENT, UNIVERSITY OF TEXAS, 2016**

#### ACHIEVEMENTS

- Successfully managed recovery operations for over 10 major disaster events.
- Recognized for excellence in operational planning by the National Emergency Management Agency.
- Increased community awareness of disaster recovery resources by 70%.

#### WORK EXPERIENCE

##### EMERGENCY OPERATIONS MANAGER

Disaster Recovery Solutions

2020 - 2025

- Led disaster recovery efforts following major natural disasters.
- Developed training modules for emergency responders and community volunteers.
- Coordinated with federal agencies for disaster funding and resource allocation.
- Implemented best practices in crisis communication and public information.
- Conducted exercises to test emergency response plans and protocols.
- Analyzed post-disaster reports to enhance future response strategies.

##### DISASTER RECOVERY SPECIALIST

Federal Emergency Management Agency

2015 - 2020

- Assisted in the development of disaster recovery plans and policies.
- Collaborated with local governments to assess recovery needs.
- Facilitated training for local emergency management personnel.
- Monitored recovery progress and reported on outcomes.
- Conducted community outreach to educate the public on recovery resources.
- Evaluated the effectiveness of recovery programs and initiatives.