MA

Michael
ANDERSON

CONTACT

- 📞 (555) 234-5678
- ✉ michael.anderson@email.com
- 🌐 www.michaelanderson.com
- 📍 San Francisco, CA

SKILLS

- EHR Support
- Data Analysis
- User Training
- Compliance Monitoring
- Quality Assurance
- Process Improvement

LANGUAGES

- English
- Spanish
- French

EDUCATION

BACHELOR OF SCIENCE IN HEALTH INFORMATICS, TECH UNIVERSITY

ACHIEVEMENTS

- Increased EHR user satisfaction scores by 35% through targeted training initiatives.
- Recognized for outstanding performance with a commendation from management.
- Contributed to a project that streamlined data entry processes, reducing errors by 20%.

EHR SUPPORT SPECIALIST

Proficient Electronic Health Records Specialist with a rich background in health informatics and data management. Adept at leveraging technology to enhance patient care delivery through effective EHR solutions. Proven expertise in conducting system training and user support initiatives that empower healthcare professionals to utilize EHR systems to their fullest potential. Strong analytical skills enable the identification of trends in health data, facilitating informed decision-making processes.

WORK EXPERIENCE

EHR SUPPORT SPECIALIST
MedTech Services
2020 - 2025

- Provided ongoing support to clinical staff in utilizing EHR systems effectively.
- Assisted in troubleshooting technical issues and coordinating with IT for resolutions.
- Facilitated training workshops on EHR functionalities and updates.
- Gathered user feedback to inform system enhancements and training needs.
- Documented user issues and resolutions to improve future support processes.
- Monitored system performance and reported issues to management for timely intervention.

HEALTH RECORDS ANALYST
CareBridge Health
2015 - 2020

- Analyzed patient data to ensure accuracy and compliance with regulatory standards.
- Generated reports to assist management in strategic planning and decision-making.
- Conducted data entry and quality control checks on EHR systems.
- Collaborated with clinical teams to improve data capture processes.
- Trained users on data entry best practices and system navigation.
- Participated in the integration of new EHR features based on user needs.