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EXPERTISE SKILLS

- EHR Optimization
- Compliance Auditing
- Staff Training
- Data Management
- User Support
- Continuous Improvement

LANGUAGES

- English
- Spanish
- French

CERTIFICATION

- Associate Degree in Health Information Technology, Community College

REFERENCES

John Smith

Senior Manager, Tech Corp
john.smith@email.com

Sarah Johnson

Director, Innovation Labs
sarah.j@email.com

Michael Brown

VP Engineering, Solutions Inc
mbrown@email.com

MICHAEL ANDERSON

EHR SYSTEMS COORDINATOR

Dynamic Electronic Health Records Specialist with a focus on optimizing clinical systems to enhance patient care and operational efficiency. Expertise in implementing innovative EHR solutions that meet the diverse needs of healthcare organizations. Recognized for the ability to train and support clinical staff in effective EHR usage, fostering a culture of data-driven decision-making.

PROFESSIONAL EXPERIENCE

Wellness Health Systems

Mar 2018 - Present

EHR Systems Coordinator

- Coordinated EHR system upgrades, ensuring minimal disruption to clinical operations.
- Conducted training sessions for new hires on EHR functionalities and best practices.
- Facilitated regular system audits to ensure compliance with healthcare regulations.
- Developed user manuals and resource guides to support clinical staff.
- Collaborated with IT to troubleshoot and resolve system issues promptly.
- Engaged with clinicians to gather feedback on system improvements and user needs.

City Health Network

Dec 2015 - Jan 2018

Health Information Technician

- Managed patient records and ensured the accuracy of information in EHR systems.
- Processed requests for medical records in compliance with privacy laws.
- Assisted in the implementation of EHR software, contributing to project planning and execution.
- Supported data entry and verification processes to maintain data integrity.
- Trained staff on electronic record management protocols.
- Participated in quality assurance initiatives to enhance system performance.

ACHIEVEMENTS

- Implemented a new EHR system that improved patient record retrieval times by 50%.
- Recognized for excellence in training with a 98% satisfaction rate from participants.
- Contributed to a project that enhanced data security protocols, reducing breaches by 30%.