

MICHAEL ANDERSON

Elder Services Manager

- San Francisco, CA
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Visionary Elder Support Services Manager with a strong commitment to enhancing the lives of seniors through innovative programming and dedicated service delivery. With over 9 years of experience in elder care, possesses a thorough understanding of the unique challenges faced by the elderly population. Expertise in program development, staff training, and community engagement, ensuring that services are tailored to meet the diverse needs of seniors.

WORK EXPERIENCE

Elder Services Manager | Bright Futures Senior Care

Jan 2022 – Present

- Developed and managed programs that enhance social and physical well-being of seniors.
- Supervised a team of caregivers, ensuring compliance with care standards.
- Conducted community assessments to identify service gaps.
- Implemented wellness initiatives, resulting in a 30% increase in client participation.
- Established partnerships with local organizations to expand service offerings.
- Facilitated training workshops, improving staff competencies and service delivery.

Community Liaison | Elder Support Services Association

Jul 2019 – Dec 2021

- Coordinated outreach efforts to educate the community on elder care resources.
- Organized informational sessions for families regarding elder rights.
- Developed promotional materials that increased program visibility.
- Managed social media platforms to engage with the community.
- Collaborated with healthcare providers to promote integrated services.
- Conducted surveys to assess community needs and service effectiveness.

SKILLS

Program Development

Staff Supervision

Community Engagement

Wellness Initiatives

Training Facilitation

Advocacy

EDUCATION

Master of Social Work

2015 – 2019

Columbia University

ACHIEVEMENTS

- Increased community awareness of elder resources by 70% through outreach initiatives.
- Received 'Community Impact Award' for outstanding service in 2022.
- Successfully developed a mentorship program for caregivers, enhancing service quality.

LANGUAGES

English

Spanish

French