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SKILLS

- Health Services Management
- Program Development
- Technology Integration
- Team Collaboration
- Community Engagement
- Advocacy

EDUCATION

**MASTER OF HEALTH ADMINISTRATION,
UNIVERSITY OF MICHIGAN**

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Increased program participation by 45% through targeted outreach initiatives.
- Received 'Innovative Program Award' from the Regional Aging Council in 2022.
- Successfully led a project that secured a \$500,000 grant for service expansion.

Michael Anderson

PROGRAM MANAGER

Strategic Elder Support Services Manager with a robust background in health services and program management, bringing over 10 years of experience in the elder care sector. Known for a strategic approach to program development and execution, focusing on enhancing the quality of life for senior citizens. Proven track record of managing interdisciplinary teams and fostering collaboration among various stakeholders to deliver comprehensive care services.

EXPERIENCE

PROGRAM MANAGER

Elder Care Innovations

2016 - Present

- Managed the development and execution of innovative elder care programs.
- Conducted needs assessments to identify service gaps and opportunities.
- Collaborated with healthcare providers to enhance service integration.
- Implemented technology solutions to improve service delivery efficiency.
- Facilitated training for staff on emerging trends in elder care.
- Monitored program outcomes, achieving a 30% increase in client engagement.

COMMUNITY OUTREACH COORDINATOR

Senior Services Alliance

2014 - 2016

- Developed outreach strategies to promote elder care resources in the community.
- Organized workshops and seminars on elder rights and resources.
- Established partnerships with local businesses to enhance service offerings.
- Coordinated volunteer programs to engage community members in elder support.
- Managed social media campaigns to raise awareness of elder issues.
- Conducted surveys to gather feedback for program improvement.