



MICHAEL ANDERSON

Senior Program Manager

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SUMMARY

Distinguished Elder Health Program Manager with over 15 years of progressive experience in the healthcare sector, specializing in geriatric care management and program development. Demonstrated expertise in creating and implementing health programs tailored to meet the unique needs of the elderly population. Proven track record of fostering interdisciplinary collaboration to enhance patient outcomes and streamline care delivery.

WORK EXPERIENCE

Senior Program Manager Health First Solutions

Jan 2023 - Present

- Developed comprehensive elder care programs that improved patient satisfaction scores by 40%.
- Implemented a data-driven approach to monitor and enhance program effectiveness.
- Led a team of 15 healthcare professionals in delivering coordinated care services.
- Established partnerships with local community organizations to expand service reach.
- Conducted workshops for caregivers to enhance their skills and knowledge.
- Managed a budget exceeding \$2 million to ensure program sustainability.

Program Coordinator Senior Care Alliance

Jan 2020 - Dec 2022

- Coordinated health assessments for over 300 elderly clients annually.
 - Implemented electronic health record systems to streamline patient information access.
 - Facilitated training programs for staff on geriatric care best practices.
 - Developed outreach strategies to engage underserved populations.
 - Monitored compliance with state and federal regulations.
 - Conducted quality assurance audits to ensure high standards of care.
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EDUCATION

Master of Public Health, University of California, Berkeley

Sep 2019 - Oct 2020

ADDITIONAL INFORMATION

- **Technical Skills:** Geriatric Care Management, Program Development, Data Analytics, Leadership, Quality Improvement, Regulatory Compliance
- **Awards/Activities:** Received the Excellence in Elder Care Award from the National Association of Geriatric Care Managers.
- **Awards/Activities:** Successfully increased program funding by 25% through grant writing and proposal submissions.
- **Awards/Activities:** Published research on elder health trends in a peer-reviewed journal.
- **Languages:** English, Spanish, French