



# MICHAEL ANDERSON

## Senior Elder Care Coordinator

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### SUMMARY

Distinguished Elder Care Specialist with over a decade of extensive experience in geriatric care and support. Proven expertise in developing personalized care plans that enhance the quality of life for seniors. Demonstrated ability to lead interdisciplinary teams and coordinate complex care services for elderly patients. Skilled in navigating the challenges of age-related health issues, while maintaining a compassionate and dignified approach.

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### WORK EXPERIENCE

#### Senior Elder Care Coordinator Golden Years Home Care

*Jan 2023 - Present*

- Developed and implemented individualized care plans for over 150 clients.
- Managed a team of 10 caregivers, providing training and performance evaluations.
- Conducted regular assessments to monitor client progress and adapt care strategies.
- Collaborated with healthcare providers to ensure comprehensive service delivery.
- Facilitated family meetings to discuss care updates and address concerns.
- Utilized electronic health records to maintain accurate patient documentation.

#### Geriatric Care Manager Silver Circle Senior Services

*Jan 2020 - Dec 2022*

- Oversaw the care of over 200 elderly clients, ensuring adherence to care protocols.
  - Implemented training programs for staff on geriatric health issues and care techniques.
  - Evaluated and improved service delivery processes to enhance client satisfaction.
  - Established partnerships with local health providers to streamline access to services.
  - Coordinated community outreach programs to educate families about elder care.
  - Maintained compliance with state regulations and quality standards.
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### EDUCATION

#### Master of Social Work, University of Southern California

*Sep 2019 - Oct 2020*

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### ADDITIONAL INFORMATION

- **Technical Skills:** geriatric care, care planning, team leadership, communication, patient assessment, compliance management
- **Awards/Activities:** Awarded 'Caregiver of the Year' by the National Association of Geriatric Care Managers.
- **Awards/Activities:** Increased client satisfaction scores by 25% through improved service delivery.
- **Awards/Activities:** Successfully reduced hospitalization rates among clients by implementing proactive health monitoring.
- **Languages:** English, Spanish, French