



# MICHAEL ANDERSON

Elder Care Program Manager

Strategic Elder Care Officer with robust experience in program development and management within the elder care sector. Proven ability to lead initiatives that enhance service delivery and improve client outcomes. Expertise in building collaborative relationships with healthcare providers, families, and community organizations. Adept at conducting needs assessments and implementing evidence-based practices.

## WORK EXPERIENCE

### Elder Care Program Manager

2020-2023

Compassionate Care Home

- Managed the development and implementation of elder care programs.
- Supervised a staff of 12, ensuring high-quality service delivery.
- Conducted regular evaluations of program effectiveness and client satisfaction.
- Collaborated with healthcare professionals to provide integrated care.
- Organized community health fairs to promote elder health awareness.
- Provided training and resources for staff to enhance care practices.

### Elder Care Analyst

2019-2020

Aging and Health Advisory Council

- Conducted research on elder care trends and best practices.
- Provided recommendations for program improvements based on data analysis.
- Facilitated focus groups to gather community insights on elder care services.
- Coordinated educational sessions for caregivers on emerging practices.
- Developed policy proposals to enhance elder care services.
- Monitored compliance with industry standards and regulations.

## ACHIEVEMENTS

- Increased program participation by 40% through strategic outreach efforts.
- Received 'Best Program Award' from the National Council on Aging.
- Implemented a feedback mechanism that improved client outcomes by 35%.

## CONTACT

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## EDUCATION

### Master of Social Work (MSW)

Columbia University

2016-2020

## SKILLS

- program management
- needs assessment
- healthcare collaboration
- data analysis
- community engagement
- policy development

## LANGUAGES

- English
- Spanish
- French