



MICHAEL ANDERSON

DIRECTOR OF ELDER CARE SERVICES

CONTACT

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- San Francisco, CA

SKILLS

- Clinical Operations
- Policy Development
- Resident Advocacy
- Performance Improvement
- Team Leadership
- Stakeholder Engagement

LANGUAGES

- English
- Spanish
- French

EDUCATION

BACHELOR OF ARTS IN SOCIOLOGY,
UNIVERSITY OF MICHIGAN, 2007

ACHIEVEMENTS

- Increased resident health outcomes by implementing evidence-based care practices.
- Awarded the Community Service Award in 2020 for outstanding contributions to elder care.
- Successfully led a project that secured \$500,000 in funding for facility upgrades.

PROFILE

Accomplished Elder Care Manager with a robust background in clinical operations and a passion for advocating for the elderly. With over 15 years of experience in senior care facilities, this professional has successfully led initiatives that focus on improving resident health outcomes and enhancing quality of life. Skilled in developing and managing comprehensive care programs, this individual is adept at navigating complex regulations and fostering partnerships with healthcare providers.

EXPERIENCE

DIRECTOR OF ELDER CARE SERVICES

Silver Oak Senior Living

2016 - Present

- Directed all aspects of elder care services, overseeing a team of 40 professionals.
- Developed and implemented strategic plans that improved service delivery by 25%.
- Collaborated with medical staff to design and monitor care plans for residents.
- Ensured adherence to all health regulations and quality standards.
- Facilitated training sessions on elder care best practices for staff development.
- Analyzed resident feedback to enhance care programs and services.

ELDER CARE CONSULTANT

HealthFirst Solutions

2014 - 2016

- Provided expert consulting services to improve elder care facilities across the state.
- Conducted assessments and developed action plans to enhance operational efficiency.
- Trained staff on compliance with healthcare regulations and resident rights.
- Facilitated workshops on geriatric care for healthcare professionals.
- Analyzed data to identify trends and recommend improvements in care practices.
- Developed educational materials for families on elder care options and resources.