



# MICHAEL ANDERSON

Senior Vice President of Elder Care Services

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## SUMMARY

Visionary Elder Care Executive with over 20 years of experience in leading comprehensive care programs and enhancing service delivery in geriatric health services. A proven track record of developing innovative strategies that elevate standards of care while ensuring regulatory compliance. Expertise in managing multidisciplinary teams, optimizing operational efficiencies, and implementing quality improvement initiatives.

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## WORK EXPERIENCE

### Senior Vice President of Elder Care Services Harmony Health Systems

Jan 2023 - Present

- Directed operations for a network of 15 elder care facilities, achieving a 95% satisfaction rate in patient surveys.
- Implemented a comprehensive training program for staff, leading to a 30% reduction in employee turnover.
- Oversaw the integration of electronic health records, improving access to patient data by 40%.
- Developed community outreach initiatives that increased service utilization by 25%.
- Led quality assurance audits that resulted in a 20% improvement in compliance with state regulations.
- Managed a budget exceeding \$50 million, ensuring fiscal responsibility and resource optimization.

### Director of Geriatric Services Silver Linings Care Group

Jan 2020 - Dec 2022

- Established innovative care models that improved patient outcomes by 15% within the first year.
  - Coordinated interdisciplinary teams to enhance holistic care approaches across multiple departments.
  - Implemented a telehealth program that increased access to specialists for rural patients by 50%.
  - Conducted regular training workshops, resulting in a 40% increase in staff competency scores.
  - Led initiatives to reduce hospital readmissions by 10%, enhancing patient continuity of care.
  - Developed partnerships with local universities to create internship programs for future healthcare professionals.
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## EDUCATION

### Master of Healthcare Administration, University of California, 2008

Sep 2019 - Oct 2020

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## ADDITIONAL INFORMATION

- **Technical Skills:** Leadership, Strategic Planning, Quality Assurance, Regulatory Compliance, Budget Management, Community Engagement
- **Awards/Activities:** Awarded 'Best Elder Care Program' by the National Geriatric Association in 2021.
- **Awards/Activities:** Recognized for excellence in leadership with the 'Healthcare Executive of the Year' award in 2019.
- **Awards/Activities:** Successfully secured \$2 million in grant funding for innovative elder care projects.
- **Languages:** English, Spanish, French