



# MICHAEL ANDERSON

DIRECTOR OF SUPPLY CHAIN OPERATIONS

## CONTACT

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- San Francisco, CA

## SKILLS

- supply chain optimization
- demand forecasting
- project management
- supplier management
- risk assessment
- team collaboration

## LANGUAGES

- English
- Spanish
- French

## EDUCATION

BACHELOR OF SCIENCE IN LOGISTICS AND SUPPLY CHAIN MANAGEMENT, UNIVERSITY OF MICHIGAN

## ACHIEVEMENTS

- Increased on-time delivery rates from 85% to 98% within one year.
- Received 'Employee of the Year' award for exceptional contributions to supply chain efficiency.
- Successfully reduced inventory holding costs by \$500,000 through effective management strategies.

## PROFILE

Distinguished E Commerce Supply Chain Executive with extensive experience in transforming supply chain processes and driving operational excellence. Proven track record in implementing cutting-edge technologies that enhance supply chain visibility and agility. Expertise in demand forecasting, inventory optimization, and supplier relationship management. Skilled in leading high-impact projects that align supply chain strategies with business objectives.

## EXPERIENCE

### DIRECTOR OF SUPPLY CHAIN OPERATIONS

E Commerce Solutions Inc

2016 - Present

- Oversaw supply chain operations with a focus on enhancing customer satisfaction through timely delivery.
- Implemented supply chain analytics tools that improved forecasting accuracy by 40%.
- Streamlined procurement processes, resulting in a 15% reduction in lead times.
- Developed strategic partnerships with key suppliers to ensure quality and reliability.
- Led a cross-functional team to launch a new product line, achieving a 30% increase in sales.
- Conducted risk assessments to mitigate supply chain disruptions.

### SUPPLY CHAIN COORDINATOR

Retail Dynamics

2014 - 2016

- Coordinated logistics for multi-channel distribution, enhancing delivery speed by 20%.
- Managed inventory levels to align with sales forecasts, minimizing stockouts and overages.
- Analyzed supply chain performance metrics to identify areas for improvement.
- Facilitated communication between suppliers and internal teams to ensure alignment.
- Participated in the development of supply chain policies and procedures.
- Assisted in training new staff on supply chain best practices.