



# MICHAEL ANDERSON

## Senior Operations Manager

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### SUMMARY

Dynamic and results-driven Downstream Operations Manager with over a decade of experience in optimizing supply chain processes and enhancing operational efficiency within the energy sector. Proven track record in leading cross-functional teams to drive strategic initiatives that align with corporate objectives. Expertise in leveraging advanced analytics and process improvement methodologies to achieve significant cost reductions and maximize productivity.

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### WORK EXPERIENCE

#### Senior Operations Manager Global Energy Solutions

Jan 2023 - Present

- Oversaw the management of downstream operations, ensuring adherence to safety and quality standards.
- Implemented process optimization strategies that led to a 15% reduction in operational costs.
- Collaborated with supply chain teams to enhance inventory management and reduce lead times.
- Developed and maintained key performance indicators to monitor operational efficiency.
- Led a team of 30 professionals, fostering a culture of accountability and high performance.
- Managed stakeholder relationships to ensure alignment with corporate objectives and regulatory requirements.

#### Operations Supervisor Energy Innovations Inc.

Jan 2020 - Dec 2022

- Directed daily operations of downstream processes, ensuring compliance with industry regulations.
  - Utilized data analytics to identify process bottlenecks and implement corrective actions.
  - Trained and mentored junior staff, enhancing team capabilities and performance.
  - Executed cost-saving initiatives that achieved a 10% reduction in waste.
  - Facilitated cross-departmental communication to improve project timelines.
  - Conducted regular audits to ensure operational integrity and compliance with standards.
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### EDUCATION

#### Master of Business Administration, Harvard Business School, 2014

Sep 2019 - Oct 2020

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### ADDITIONAL INFORMATION

- **Technical Skills:** Supply Chain Management, Process Optimization, Project Management, Data Analytics, Team Leadership, Regulatory Compliance
- **Awards/Activities:** Recognized as 'Manager of the Year' for outstanding operational improvements in 2020.
- **Awards/Activities:** Successfully led a project that reduced operational costs by 20% over two years.
- **Awards/Activities:** Implemented a new inventory management system that increased efficiency by 25%.
- **Languages:** English, Spanish, French