



MICHAEL ANDERSON

Senior Pet Care Specialist

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SUMMARY

Highly dedicated and professional Domestic Pet Sitter with extensive experience in providing exceptional care for a variety of household pets. Expertise encompasses not only the fundamental responsibilities of pet sitting but also encompasses advanced knowledge in animal behavior, nutrition, and health monitoring. Demonstrated ability to cultivate trusting relationships with both pets and their owners, ensuring peace of mind during their absence.

WORK EXPERIENCE

Senior Pet Care Specialist Paws & Claws Pet Services

Jan 2023 - Present

- Administered medication and special diets to pets with specific health requirements.
- Implemented daily exercise routines to enhance physical well-being.
- Maintained meticulous records of pet behavior and health changes.
- Developed customized care plans based on individual pet needs.
- Trained junior staff on best practices in pet care and safety.
- Conducted regular client consultations to discuss pet progress and concerns.

Pet Care Coordinator Furry Friends Pet Sitting

Jan 2020 - Dec 2022

- Oversaw scheduling and coordination of pet care services for multiple clients.
 - Facilitated communication between pet owners and caregivers to ensure satisfaction.
 - Managed emergency situations with prompt and effective decision-making.
 - Conducted home visits to assess pet environments and safety.
 - Organized community outreach events to promote pet adoption and awareness.
 - Enhanced client retention through exceptional service and follow-up.
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EDUCATION

Bachelor of Science in Animal Science, University of Veterinary Studies, 2017

Sep 2019 - Oct 2020

ADDITIONAL INFORMATION

- **Technical Skills:** animal care, behavior assessment, client relations, scheduling, medication administration, training
- **Awards/Activities:** Recognized as Employee of the Year for outstanding service in 2022.
- **Awards/Activities:** Achieved a 95% client satisfaction rating through feedback and surveys.
- **Awards/Activities:** Successfully expanded client base by 50% over two years.
- **Languages:** English, Spanish, French