



# Michael

## ANDERSON

### RETAIL DISTRIBUTION DIRECTOR

Accomplished Distribution Executive with a proven career spanning over 15 years in retail distribution and supply chain management. Expertise in managing complex distribution networks and driving operational efficiencies that result in enhanced customer service and reduced costs. Strong analytical skills with a focus on continuous improvement and leveraging technology to streamline processes.

#### CONTACT

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#### SKILLS

- retail distribution
- supply chain optimization
- team management
- performance measurement
- process improvement
- inventory forecasting

#### LANGUAGES

- English
- Spanish
- French

#### EDUCATION

**MASTER OF SCIENCE IN SUPPLY CHAIN MANAGEMENT - NEW YORK UNIVERSITY**

#### ACHIEVEMENTS

- Successfully launched a distribution efficiency program that reduced costs by 25%.
- Recognized as 'Leader of the Year' for outstanding contributions to the retail sector.
- Improved customer service levels from 80% to 95% through strategic initiatives.

#### WORK EXPERIENCE

##### RETAIL DISTRIBUTION DIRECTOR

MegaMart Retail Group

2020 - 2025

- Oversaw distribution operations across 250 retail locations, improving logistics performance.
- Implemented a new supply chain management software that increased efficiency by 30%.
- Developed logistics strategies that reduced operating costs by 20% year-over-year.
- Managed a team of 60 distribution staff, fostering a culture of accountability and excellence.
- Established key performance indicators to monitor and improve distribution operations.
- Collaborated with merchandising teams to align inventory with sales forecasts.

##### SUPPLY CHAIN MANAGER

Retail Solutions Inc.

2015 - 2020

- Managed supply chain processes ensuring timely replenishment of stock to stores.
- Conducted demand planning and forecasting to optimize inventory levels.
- Negotiated contracts with logistics providers to enhance service delivery.
- Led process improvement initiatives that decreased lead times by 15%.
- Implemented training programs for staff to enhance logistics competencies.
- Analyzed supply chain performance metrics to identify improvement areas.