



# Michael ANDERSON

## SENIOR SUPPORT WORKER

Seasoned Disability Support Worker with a robust background in delivering comprehensive care to individuals with diverse needs. Expertise in formulating and executing individualized support strategies that promote client autonomy and dignity. Proven success in fostering collaborative relationships with families, healthcare professionals, and community organizations. Recognized for a strong commitment to ethical practice and advocacy for client rights.

### CONTACT

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- 📍 San Francisco, CA

### SKILLS

- Care Management
- Client Advocacy
- Crisis Intervention
- Team Leadership
- Communication
- Documentation

### LANGUAGES

- English
- Spanish
- French

### EDUCATION

**MASTER OF SOCIAL WORK,  
UNIVERSITY OF SOCIAL WELFARE, 2011**

### ACHIEVEMENTS

- Recognized for outstanding service in client care by the local community.
- Increased efficiency in care delivery processes by 20% through process improvements.
- Successfully led a project to enhance client engagement in local activities.

### WORK EXPERIENCE

#### SENIOR SUPPORT WORKER

Hope and Care

2020 - 2025

- Oversaw care delivery for a caseload of clients with complex needs.
- Developed and evaluated individualized support plans in collaboration with clients and families.
- Trained and mentored new staff on best practices in disability support.
- Facilitated multi-disciplinary team meetings to discuss client progress.
- Advocated for clients' needs within the healthcare system.
- Maintained accurate documentation of care activities and incidents.

#### DISABILITY SUPPORT WORKER

Lifelong Support Services

2015 - 2020

- Provided daily personal care and support to clients in residential settings.
- Assisted clients in developing life skills and achieving personal goals.
- Engaged clients in community integration activities and social events.
- Maintained open communication with families regarding client progress.
- Documented care plans and updates to ensure continuity of care.
- Participated in training and development programs to enhance caregiving skills.