

MICHAEL ANDERSON

Director of Social Work

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Compassionate and driven Director of Social Work with over 14 years of experience in veterans' services, focusing on improving the lives of military personnel and their families. Expertise in navigating complex systems to provide comprehensive support services, including mental health, housing, and employment assistance. Proven ability to lead multidisciplinary teams in delivering high-quality care while advocating for veterans' rights and benefits.

WORK EXPERIENCE

Director of Social Work | Veterans Affairs Office

Jan 2022 – Present

- Managed a comprehensive program supporting veterans and their families.
- Oversaw a team of 15 social workers in providing direct services and case management.
- Developed partnerships with local organizations to enhance service delivery.
- Implemented training for staff on trauma-informed care and veteran-specific issues.
- Advocated for policy changes to improve access to mental health services for veterans.
- Monitored program outcomes and adjusted strategies based on feedback and data.

Social Worker | Military Family Support Center

Jul 2019 – Dec 2021

- Provided direct support and counseling to military families facing challenges.
- Conducted assessments and developed individualized care plans for clients.
- Facilitated workshops on coping strategies and resilience for families.
- Collaborated with military and community resources to ensure comprehensive care.
- Monitored client progress and provided ongoing support as needed.
- Participated in community outreach initiatives to raise awareness about available services.

SKILLS

Veterans Services

Program Management

Advocacy

Community Outreach

Team Leadership

Case Management

EDUCATION

Master of Social Work

2009

Texas A&M University

ACHIEVEMENTS

- Increased service utilization by 50% through enhanced outreach efforts.
- Received the 'Outstanding Service Award' from the National Veterans Organization in 2021.
- Successfully developed a resource guide for veterans that improved service access.

LANGUAGES

English

Spanish

French