



MICHAEL ANDERSON

DIRECTOR OF SOCIAL WORK

CONTACT

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- San Francisco, CA

SKILLS

- Child Welfare
- Trauma-Informed Care
- Program Evaluation
- Team Leadership
- Community Collaboration
- Advocacy

LANGUAGES

- English
- Spanish
- French

EDUCATION

MASTER OF SOCIAL WORK, UNIVERSITY OF MICHIGAN, 2011

ACHIEVEMENTS

- Successfully reduced case backlog by 40% through streamlined processes and improved team efficiency.
- Received the 'Excellence in Service Award' for outstanding contributions to child welfare in 2021.
- Implemented a new data tracking system that improved reporting accuracy by 25%.

PROFILE

Dynamic and empathetic Director of Social Work with a robust background in child welfare and family services, possessing over 12 years of experience in managing complex cases and leading teams in high-stakes environments. Expertise in developing trauma-informed care models that prioritize the well-being of children and families. Proven track record of enhancing service delivery through innovative program design and strategic partnerships with community organizations.

EXPERIENCE

DIRECTOR OF SOCIAL WORK

Child and Family Services Agency

2016 - Present

- Directed a comprehensive family support program serving over 1,000 families annually.
- Led a team of 15 social workers in conducting assessments and developing intervention plans.
- Established collaborations with schools and local agencies to enhance service access.
- Implemented training programs focusing on trauma-informed practices for staff development.
- Monitored program outcomes and adjusted strategies based on data analysis.
- Advocated for legislative changes to improve child welfare policies and funding.

SOCIAL WORK SUPERVISOR

Youth Support Services

2014 - 2016

- Supervised a team of 10 social workers, providing guidance and support in case management.
- Conducted regular performance evaluations and facilitated professional growth opportunities.
- Developed community outreach strategies to increase awareness of services offered.
- Collaborated with law enforcement and legal entities to ensure child safety.
- Maintained accurate documentation and compliance with state regulations.
- Led workshops on effective communication and conflict resolution for staff training.