



Michael ANDERSON

EXECUTIVE DIRECTOR

Strategic child welfare leader with extensive experience in crisis intervention and family support services, possessing more than 14 years of dedicated service in the field. Expertise in guiding organizations through transformative change while maintaining a steadfast focus on the needs of children and families. Proven success in implementing evidence-based practices and innovative solutions that enhance service delivery and improve outcomes.

CONTACT

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- 📍 San Francisco, CA

SKILLS

- crisis intervention
- performance management
- community partnerships
- policy advocacy
- team development
- resource coordination

LANGUAGES

- English
- Spanish
- French

EDUCATION

MASTER OF SOCIAL WORK, BOSTON COLLEGE

ACHIEVEMENTS

- Reduced emergency intervention cases by 30% through proactive family engagement strategies.
- Received the Leadership in Child Welfare Award in 2019 for exemplary service.
- Successfully launched a community awareness campaign that increased service utilization by 50%.

WORK EXPERIENCE

EXECUTIVE DIRECTOR

Community Child Services

2020 - 2025

- Directed comprehensive service delivery for over 7,500 children and families annually.
- Implemented crisis intervention programs that reduced emergency placements by 40%.
- Established performance benchmarks to assess program effectiveness and staff performance.
- Developed community partnerships that enhanced resource availability for families.
- Facilitated training for staff on crisis management and conflict resolution techniques.
- Advocated for systemic reforms that improved service access and quality.

CHILD WELFARE SPECIALIST

Safe Harbor Agency

2015 - 2020

- Provided direct case management services to families in crisis, ensuring immediate support and intervention.
- Conducted assessments to identify family needs and develop tailored service plans.
- Collaborated with external agencies to coordinate services and resources for families.
- Monitored client progress and adjusted service plans as necessary.
- Engaged in community education efforts to raise awareness about child welfare issues.
- Participated in multidisciplinary team meetings to discuss case strategies and outcomes.