



MICHAEL ANDERSON

SENIOR PROGRAM DIRECTOR

CONTACT

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-  San Francisco, CA

SKILLS

- program management
- regulatory compliance
- data analytics
- community outreach
- team development
- policy formulation

LANGUAGES

- English
- Spanish
- French

EDUCATION

MASTER OF PUBLIC ADMINISTRATION,
NEW YORK UNIVERSITY

ACHIEVEMENTS

- Led a campaign that resulted in a 30% increase in community awareness of child welfare services.
- Received the Outstanding Leadership Award for excellence in program management in 2019.
- Successfully secured a \$1 million grant for innovative child welfare initiatives.

PROFILE

Dynamic and results-oriented child welfare executive with over a decade of experience in program management and policy formulation. Expertise in leading multidisciplinary teams to deliver high-quality services to children and families in need. Proven ability to navigate complex regulatory environments and advocate for systemic change at local and state levels.

EXPERIENCE

SENIOR PROGRAM DIRECTOR

Hope and Healing Center

2016 - Present

- Directed the development of comprehensive child welfare programs that served over 3,000 families annually.
- Oversaw regulatory compliance and quality assurance measures to maintain state accreditation.
- Implemented strategic initiatives that reduced operational costs by 20% while enhancing service delivery.
- Conducted regular training sessions for staff on best practices in child welfare and family engagement.
- Utilized data analytics to track program outcomes and inform policy recommendations.
- Strengthened community outreach efforts, resulting in a 50% increase in service utilization.

PROGRAM COORDINATOR

Family Support Network

2014 - 2016

- Coordinated service delivery for child welfare programs, ensuring alignment with organizational goals.
- Developed and maintained relationships with local agencies to enhance service collaboration.
- Monitored program implementation and provided oversight for case management activities.
- Facilitated community workshops focused on child development and family resources.
- Evaluated program effectiveness through client feedback and performance metrics.
- Advocated for vulnerable populations by engaging in policy discussions at the state level.