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SKILLS

- Health Services Management
- Project Coordination
- User Training
- Stakeholder Engagement
- Technology Evaluation
- Compliance

EDUCATION

**MASTER OF HEALTH SERVICES
ADMINISTRATION, UNIVERSITY OF
FLORIDA, 2016**

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Successfully launched a patient portal that increased patient engagement by 50%.
- Received the Technology Excellence Award in 2021 for outstanding project management.
- Recognized for contributions to digital health innovation at the Health Tech Summit in 2022.

Michael Anderson

DIGITAL HEALTH PROJECT MANAGER

Proficient Digital Health Program Manager with a solid foundation in health services management and a passion for integrating technology into healthcare delivery. Experienced in managing diverse teams to develop and implement digital health solutions that improve patient care and operational efficiency. Strong communication and negotiation skills, adept at building relationships with stakeholders across the healthcare spectrum.

EXPERIENCE

DIGITAL HEALTH PROJECT MANAGER

NextGen Health Innovations

2016 - Present

- Managed the implementation of an electronic health record system, improving data accessibility for over 1,000 providers.
- Collaborated with IT teams to develop user-friendly interfaces for health applications.
- Analyzed user feedback to enhance system functionality, resulting in a 25% reduction in user errors.
- Facilitated training for clinical staff, achieving a 90% adoption rate within the first month.
- Monitored project timelines and budgets, ensuring successful project delivery.
- Presented project outcomes to senior management, highlighting key successes and areas for growth.

HEALTHCARE TECHNOLOGY COORDINATOR

Progressive Health Solutions

2014 - 2016

- Coordinated the development of a patient portal, enhancing communication between patients and providers.
- Assisted in the evaluation of health technologies to ensure alignment with clinical needs.
- Conducted training sessions for healthcare staff on new digital tools.
- Monitored program performance metrics, achieving a 15% increase in user engagement.
- Engaged with stakeholders to gather insights and refine health technology offerings.
- Authored documentation outlining best practices for technology use in clinical settings.