



Michael ANDERSON

HEALTHCARE DIGITAL BUSINESS ANALYST

Visionary Digital Business Analyst with a robust background in healthcare technology, dedicated to enhancing patient experiences through innovative digital solutions. Possesses a comprehensive understanding of the healthcare landscape, including regulatory requirements and the importance of data security. Proven expertise in conducting thorough analyses to identify areas for improvement and implement effective strategies that enhance operational efficiency and patient care.

CONTACT

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- San Francisco, CA

SKILLS

- Healthcare Analytics
- Patient Engagement
- Digital Transformation
- Compliance Standards
- Project Management
- Data Security

LANGUAGES

- English
- Spanish
- French

EDUCATION

**MASTER OF SCIENCE IN HEALTH
INFORMATICS, UNIVERSITY OF HEALTH
SCIENCES, 2020**

ACHIEVEMENTS

- Implemented a digital solution that improved patient engagement by 35%.
- Received recognition for outstanding contributions to healthcare analytics.
- Successfully reduced patient wait times by 20% through process improvements.

WORK EXPERIENCE

HEALTHCARE DIGITAL BUSINESS ANALYST

HealthTech Innovators

2020 - 2025

- Analyzed patient data to identify trends and improve service delivery.
- Collaborated with healthcare providers to implement digital solutions for patient engagement.
- Developed training programs for staff on new digital tools.
- Conducted usability testing to ensure compliance with healthcare regulations.
- Facilitated stakeholder meetings to gather requirements for digital initiatives.
- Created reports to track project progress and outcomes.

JUNIOR ANALYST

Wellness Systems

2015 - 2020

- Supported the analysis of digital health applications to enhance user experience.
- Assisted in the development of project documentation for digital initiatives.
- Participated in data collection and analysis for quality improvement projects.
- Worked with IT teams to ensure the integration of new technologies.
- Conducted market research on emerging health technologies.
- Maintained project timelines and deliverables.