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SKILLS

- Patient-Centered Care
- Treatment Planning
- Team Collaboration
- Software Proficiency
- Operational Efficiency
- Compliance Management

EDUCATION

BACHELOR OF SCIENCE IN DENTAL HYGIENE, UNIVERSITY OF HEALTH SCIENCES, 2012

LANGUAGE

- English
- Spanish
- German

ACHIEVEMENTS

- Received 'Employee of the Year' award for outstanding patient care in 2019.
- Increased treatment acceptance rates by 45% through effective communication.
- Created a patient education program that improved dental literacy among patients.

Michael Anderson

LEAD DENTAL TREATMENT PLANNER

As a results-driven Dental Treatment Planner with over nine years of experience in a multi-specialty dental practice, I have cultivated a unique perspective on patient care and treatment strategy. My career has been characterized by my commitment to enhancing patient experiences through effective communication and personalized care plans.

EXPERIENCE

LEAD DENTAL TREATMENT PLANNER

Comprehensive Dental Solutions

2016 - Present

- Developed and implemented treatment plans for complex dental cases.
- Collaborated with specialists to ensure integrated care for patients.
- Educated patients on treatment processes and financial implications.
- Streamlined patient scheduling, reducing wait times by 30%.
- Utilized software for tracking treatment progress and patient feedback.
- Increased patient retention rates by 20% through follow-up strategies.

DENTAL TREATMENT COORDINATOR

Family First Dental

2014 - 2016

- Oversaw treatment planning for a diverse patient demographic.
- Facilitated patient consultations to discuss treatment options.
- Maintained accurate records and ensured compliance with regulations.
- Implemented patient feedback systems to improve service quality.
- Coordinated with dental staff to enhance patient care.
- Achieved a 15% reduction in no-show appointments through effective reminders.