MA

MICHAEL ANDERSON

Dental Quality Coordinator

CONTACT

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EDUCATION

Bachelor of Arts in Health Administration

University of Health Sciences
2016

SKILLS

- Quality assurance
- Patient safety
- Regulatory compliance
- Data analysis
- Staff training
- Collaboration

LANGUAGES

- English
- Spanish
- French

Motivated Dental Quality Specialist with a focus on enhancing operational efficiency and patient safety in dental practices. I bring over 5 years of experience in quality assurance and regulatory compliance, with a strong understanding of the dental industry's best practices. My approach involves collaborating with clinical teams to establish quality standards and monitor compliance.

💼 WORK EXPERIENCE

Dental Quality Coordinator
Sunshine Dental Partners
2020-2023

- Developed and implemented quality assurance protocols to enhance patient safety.
- Conducted compliance audits and assessments to ensure adherence to regulations.
- Collaborated with dental teams to improve operational procedures and patient care.
- Monitored quality metrics and reported findings to management.
- Facilitated staff training on quality improvement techniques.
- Engaged with patients to gather feedback for quality enhancement initiatives.

Quality Improvement Associate
Community Dental Health
2019-2020

- Assisted in the implementation of quality improvement initiatives across dental practices.
- Conducted data analysis to identify performance trends and improvement areas.
- Supported the development of training programs for staff on quality standards.
- Collaborated with management to enhance patient feedback mechanisms.
- Reported on quality performance metrics to the quality assurance team.
- Participated in quality meetings to promote best practices among staff.

★ ACHIEVEMENTS

- Recognized for outstanding contributions to quality improvement initiatives in 2021.
- Successfully implemented a patient feedback system that boosted satisfaction scores by 30%.
- Led a project that improved operational efficiency by 15% through staff training.