



Michael ANDERSON

CLINICAL QUALITY SPECIALIST

Proactive Dental Quality Specialist with over 9 years of diverse experience in dental clinical operations and quality assurance. I have a strong background in developing and maintaining quality systems that ensure compliance with regulations and enhance patient care. My hands-on experience in various dental environments has equipped me with the skills to conduct audits, perform risk assessments, and lead quality improvement initiatives effectively.

CONTACT

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SKILLS

- Quality systems
- Compliance auditing
- Clinical operations
- Patient safety
- Training
- Data analysis

LANGUAGES

- English
- Spanish
- French

EDUCATION

BACHELOR OF SCIENCE IN DENTAL HYGIENE, INSTITUTE OF DENTAL SCIENCE, 2011

ACHIEVEMENTS

- Received the Quality Excellence Award from the dental board for outstanding contributions in 2019.
- Implemented a new tracking system for patient complaints that improved response time by 40%.
- Co-authored a best practices manual for quality assurance in dental care.

WORK EXPERIENCE

CLINICAL QUALITY SPECIALIST

Bright Smiles Dental Center

2020 - 2025

- Managed quality assurance processes to ensure compliance with clinical standards.
- Conducted regular audits of clinical practices, achieving a 95% compliance rate.
- Developed quality training programs for clinical staff on best practices.
- Collaborated with clinical teams to implement patient safety initiatives.
- Analyzed patient care data to identify improvement opportunities.
- Facilitated quality improvement projects that led to a 30% reduction in patient wait times.

DENTAL COMPLIANCE OFFICER

Northside Dental Group

2015 - 2020

- Oversaw compliance audits to ensure adherence to dental regulations and standards.
- Trained staff on compliance requirements and quality assurance practices.
- Developed and implemented action plans based on audit findings.
- Worked with the management team to enhance operational efficiency.
- Monitored and reported on quality metrics to senior leadership.
- Established a culture of quality and safety within the organization.