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## SKILLS

- Patient Care
- Workflow Analysis
- Staff Training
- Marketing Development
- Team Collaboration
- Continuous Improvement

## EDUCATION

**BACHELOR OF SCIENCE IN DENTAL HYGIENE, UNIVERSITY OF MICHIGAN, 2016**

## LANGUAGE

- English
- Spanish
- German

## ACHIEVEMENTS

- Successfully improved patient satisfaction scores by 60% through targeted initiatives.
- Developed a patient loyalty program that increased return visits by 40%.
- Recognized by peers for outstanding contributions to patient education.

# Michael Anderson

## DENTAL PRACTICE CONSULTANT

As a passionate Dental Practice Consultant with over 5 years of experience, I specialize in helping dental practices enhance their operational efficiencies and patient satisfaction levels. My background in dental hygiene has provided me with a unique perspective on the patient experience, allowing me to create solutions that are both practical and impactful.

## EXPERIENCE

### DENTAL PRACTICE CONSULTANT

Elevate Dental Consulting

2016 - Present

- Analyzed existing workflows to identify bottlenecks and inefficiencies.
- Developed training modules for staff that improved patient care standards.
- Implemented digital scheduling systems that reduced no-show rates by 20%.
- Facilitated team-building workshops that increased staff morale and collaboration.
- Created marketing materials that enhanced community engagement.
- Monitored patient feedback to continuously improve service delivery.

### DENTAL HYGIENIST

Gentle Care Dentistry

2014 - 2016

- Provided high-quality dental hygiene services while ensuring patient comfort.
- Educated patients on oral hygiene practices and preventive care.
- Managed patient records and ensured compliance with health regulations.
- Assisted in treatment planning and coordination with the dental team.
- Maintained sterilization practices to ensure patient safety.
- Participated in community outreach programs to promote oral health awareness.