



Michael ANDERSON

DENTAL OPERATIONS CONSULTANT

I am a results-driven Dental Practice Consultant with over 8 years of experience in the healthcare industry, specializing in dental practices. My career began in a clinical setting, where I developed a strong foundation in patient care and operational management. Transitioning into consulting, I have focused on helping dental practices optimize their operations, enhance patient experiences, and drive revenue growth.

CONTACT

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SKILLS

- Workflow Optimization
- Staff Training
- Patient Engagement
- Operations Management
- Marketing Strategies
- Continuous Improvement

LANGUAGES

- English
- Spanish
- French

EDUCATION

ASSOCIATE OF SCIENCE IN DENTAL ASSISTING, COMMUNITY COLLEGE OF DENVER, 2017

ACHIEVEMENTS

- Increased practice revenue by 35% through strategic operational improvements.
- Developed a patient feedback program that led to a 50% increase in positive reviews.
- Recognized as Employee of the Month for exceptional dedication and performance.

WORK EXPERIENCE

DENTAL OPERATIONS CONSULTANT

Peak Performance Dental

2020 - 2025

- Conducted thorough evaluations of dental practice operations to identify inefficiencies.
- Implemented practice management software that streamlined workflow processes.
- Trained staff in customer service techniques, leading to a 25% increase in patient satisfaction.
- Developed a comprehensive marketing strategy that increased new patient referrals by 30%.
- Monitored key performance indicators to measure practice improvement.
- Provided ongoing support and consultation to ensure sustained operational success.

LEAD DENTAL ASSISTANT

Caring Hands Dental

2015 - 2020

- Assisted in patient care and clinical procedures while ensuring a positive experience.
- Managed appointment scheduling and patient follow-up communications.
- Maintained sterilization protocols and compliance with health standards.
- Conducted inventory management to ensure adequate supply levels.
- Facilitated communication between patients and dentists for treatment clarity.
- Participated in continuous education to stay updated on best practices.