



# MICHAEL ANDERSON

## DENTAL PRACTICE CONSULTANT

### CONTACT

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-  San Francisco, CA

### SKILLS

- Operational Excellence
- Performance Analysis
- Patient Engagement
- Staff Training
- Technology Integration
- Compliance Management

### LANGUAGES

- English
- Spanish
- French

### EDUCATION

**MASTER OF SCIENCE IN DENTAL HYGIENE, UNIVERSITY OF HEALTH SCIENCES, 2016**

### ACHIEVEMENTS

- Developed a patient retention program that improved retention rates by 25%.
- Awarded Consultant of the Year for outstanding contributions to dental practice improvements.
- Published a research paper on patient engagement strategies in dental care.

### PROFILE

Results-driven Dental Health Consultant with 5 years of experience in guiding dental practices towards operational excellence. My career is marked by a strong commitment to enhancing patient outcomes and improving practice efficiency. I have a proven track record in analyzing practice performance metrics and implementing strategic initiatives that lead to increased profitability and patient satisfaction.

### EXPERIENCE

#### DENTAL PRACTICE CONSULTANT

##### Dental Solutions Inc.

*2016 - Present*

- Analyzed practice performance metrics and identified areas for revenue growth, resulting in a 15% increase in profits.
- Developed training programs for dental staff focused on enhancing patient interaction techniques.
- Implemented new scheduling systems that improved patient flow and reduced wait times by 25%.
- Conducted market research to understand patient needs and preferences.
- Collaborated with dental teams to refine treatment protocols and improve clinical outcomes.
- Provided ongoing support and mentorship to dental professionals to enhance practice management skills.

#### CONSULTANT

##### Oral Health Innovations

*2014 - 2016*

- Led workshops focused on integrating technology into patient care, enhancing practice efficiency.
- Developed comprehensive marketing strategies that increased patient engagement by 30%.
- Monitored compliance with dental regulations, ensuring practices met all legal standards.
- Utilized patient feedback to create targeted improvement plans for practices.
- Facilitated communication between dental teams and patients to foster transparency.
- Created educational resources for patients on oral health maintenance practices.