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EXPERTISE SKILLS

- Quality Assurance
- Regulatory Compliance
- Staff Training
- Risk Assessment
- Audit Management
- Policy Development

LANGUAGES

- English
- Spanish
- French

CERTIFICATION

- Master of Business Administration, Health Services Management, Health University, 2010

REFERENCES

John Smith

Senior Manager, Tech Corp
john.smith@email.com

Sarah Johnson

Director, Innovation Labs
sarah.j@email.com

Michael Brown

VP Engineering, Solutions Inc
mbrown@email.com

MICHAEL ANDERSON

QUALITY ASSURANCE MANAGER

Accomplished Dental Compliance Specialist with over 10 years of experience in the dental industry, specializing in quality assurance and regulatory compliance. My extensive background in dental operations has equipped me with the skills necessary to ensure adherence to both industry standards and patient care regulations. I have successfully led compliance audits and implemented corrective action plans that have resulted in improved operational practices and lower liability risks.

PROFESSIONAL EXPERIENCE

Premier Dental Associates

Mar 2018 - Present

Quality Assurance Manager

- Led compliance audits and developed action plans for improvement.
- Oversaw the implementation of quality assurance protocols across multiple locations.
- Trained staff on regulatory compliance and best practice standards.
- Monitored compliance metrics and reported results to senior management.
- Collaborated with clinical teams to enhance patient safety measures.
- Conducted risk assessments and recommended necessary changes.

Compliance First Solutions

Dec 2015 - Jan 2018

Dental Compliance Consultant

- Provided expert guidance on regulatory compliance to dental practices.
- Assisted in the development of compliance manuals and training programs.
- Conducted on-site compliance assessments and audits.
- Advised clients on risk management and mitigation strategies.
- Developed tools for monitoring compliance performance.
- Engaged with dental associations to stay updated on industry standards.

ACHIEVEMENTS

- Achieved a 50% reduction in compliance-related incidents through effective training.
- Recognized for excellence in quality assurance by industry peers.
- Successfully led a project that implemented a new compliance software platform.