



Phone: (555) 234-5678

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EXPERTISE SKILLS

- quality assurance
- case management
- data analysis
- teamwork
- patient safety
- training

LANGUAGES

- English
- Spanish
- French

CERTIFICATION

- Associate Degree in Dental Hygiene, Community College of Dental Arts

REFERENCES

John Smith

Senior Manager, Tech Corp
john.smith@email.com

Sarah Johnson

Director, Innovation Labs
sarah.j@email.com

Michael Brown

VP Engineering, Solutions Inc
mbrown@email.com

MICHAEL ANDERSON

QUALITY ASSURANCE DENTAL REVIEWER

Detail-oriented Dental Case Reviewer with over 7 years of experience in clinical settings, focusing on the quality assurance of dental treatments and patient safety. My expertise lies in conducting thorough case reviews and ensuring that dental procedures align with established medical standards. I possess a deep understanding of dental practices and a commitment to enhancing patient care through meticulous evaluation processes.

PROFESSIONAL EXPERIENCE

Dental Care Quality Group

Mar 2018 - Present

Quality Assurance Dental Reviewer

- Conducted in-depth reviews of clinical cases to ensure adherence to quality standards.
- Collaborated with dental teams to develop improvement plans based on review findings.
- Utilized data analysis tools to track performance metrics and patient outcomes.
- Trained staff on quality assurance protocols and best practices.
- Provided feedback to clinicians on case management performance.
- Led initiatives that improved patient safety ratings by 15%.

Gentle Dental Care

Dec 2015 - Jan 2018

Dental Assistant

- Assisted dentists during procedures and ensured patient comfort throughout.
- Managed sterilization of instruments and maintained a clean working environment.
- Educated patients about post-treatment care and oral hygiene practices.
- Tracked inventory and ordered dental supplies as needed.
- Helped in scheduling appointments to optimize patient flow.
- Recognized for exceptional patient care and teamwork.

ACHIEVEMENTS

- Improved review processes that led to a 20% increase in case turnaround time.
- Received commendation for exemplary quality assurance performance.
- Implemented a new feedback system that enhanced clinician communication.