

MICHAEL ANDERSON

Dental Technology Coordinator

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Dynamic Dental Care Program Coordinator with 3 years of experience in the startup environment, focusing on innovative dental solutions and technology integration. I am passionate about leveraging technology to enhance patient care and streamline dental service delivery. My experience includes collaborating with tech developers to create user-friendly platforms for appointment scheduling and patient education.

WORK EXPERIENCE

Dental Technology Coordinator | Innovative Dental Solutions

Jan 2022 – Present

- Implemented a new patient management system that improved scheduling efficiency by 40%.
- Collaborated with software developers to design an app for patient education and engagement.
- Trained staff on the use of new technologies to enhance patient service delivery.
- Conducted user surveys to gather feedback on technology integration and improve user experience.
- Monitored IT performance and addressed technical issues promptly.
- Developed training materials for staff to ensure smooth adoption of new systems.

Dental Assistant | Tech Savvy Dental Group

Jul 2019 – Dec 2021

- Assisted in the implementation of digital record-keeping systems.
- Supported dentists during procedures, ensuring patient comfort and care.
- Managed inventory of dental supplies and equipment, reducing costs by 20%.
- Participated in patient education initiatives regarding technology in dental care.
- Facilitated communication between patients and dental staff to enhance service delivery.
- Organized community outreach events to promote the use of technology in dental health.

SKILLS

Technology Integration

Patient Engagement

Operational Efficiency

Data Management

Training & Development

Communication

EDUCATION

Bachelor of Science in Health Informatics

2018

University of California

ACHIEVEMENTS

- Increased patient engagement with technology by 60% through innovative outreach initiatives.
- Contributed to a 25% reduction in appointment scheduling errors.
- Recognized for excellence in implementing new systems that improved patient care.

LANGUAGES

English

Spanish

French