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EXPERTISE SKILLS

- Patient Engagement
- Workshop Facilitation
- Content Creation
- Community Outreach
- Public Speaking
- Program Evaluation

LANGUAGES

- English
- Spanish
- French

CERTIFICATION

- Bachelor of Arts in Health Education, University of Michigan, 2016

REFERENCES

John Smith

Senior Manager, Tech Corp
john.smith@email.com

Sarah Johnson

Director, Innovation Labs
sarah.j@email.com

Michael Brown

VP Engineering, Solutions Inc
mbrown@email.com

MICHAEL ANDERSON

PATIENT EDUCATION SPECIALIST

Enthusiastic Dental Care Educator with over 5 years of experience in the dental field focused on educating patients and families about oral health. Adept at creating engaging educational materials and workshops that cater to diverse audiences. Proven ability to work with dental teams to develop effective patient communication strategies and improve overall patient satisfaction.

PROFESSIONAL EXPERIENCE

Family Dental Clinic

Mar 2018 - Present

Patient Education Specialist

- Developed and implemented a patient education program that improved understanding of oral health by 40%.
- Created visual aids and instructional materials to simplify complex dental procedures.
- Conducted one-on-one consultations to address patient concerns and provide tailored education.
- Organized community workshops that led to a 25% increase in dental check-ups.
- Worked with dental staff to identify common patient misconceptions and address them effectively.
- Evaluated program outcomes and made recommendations for continuous improvement.

Smile Bright Foundation

Dec 2015 - Jan 2018

Dental Care Educator

- Designed educational workshops for families focusing on pediatric oral health.
- Created interactive content for social media platforms to promote oral health awareness.
- Collaborated with local schools to provide dental education sessions for children.
- Conducted surveys to assess community awareness and knowledge of dental hygiene.
- Presented at local health fairs to engage and educate attendees about oral health.
- Developed partnerships with local businesses to enhance outreach efforts.

ACHIEVEMENTS

- Increased attendance at community workshops by 40% through targeted outreach.
- Received the 'Community Impact Award' in 2019 for contributions to local health education.
- Developed a successful social media campaign that reached over 5,000 users.