

# MICHAEL ANDERSON

Dental Care Consultant

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Innovative and strategic Dental Care Consultant with over 6 years of experience in the intersection of dental care and technology. My career began as a dental practice manager, where I oversaw operations and learned the nuances of patient care and business management. Transitioning into consultancy, I have focused on helping practices leverage technology to enhance operational efficiency and patient care.

## WORK EXPERIENCE

### Dental Care Consultant | Future Dental Solutions

Jan 2022 – Present

- Advised practices on the integration of telehealth services, improving patient access by 45%.
- Implemented practice management systems that increased operational efficiency by 35%.
- Conducted technology assessments to identify areas for improvement within practices.
- Facilitated training sessions on new technologies, enhancing staff capability and confidence.
- Developed digital marketing strategies that increased online patient inquiries by 50%.
- Collaborated with vendors to customize software solutions for specific practice needs.

### Practice Manager | Urban Dental Care

Jul 2019 – Dec 2021

- Oversaw the daily operations of a high-volume dental practice serving over 5,000 patients annually.
- Managed staff scheduling and training, resulting in a 20% reduction in turnover rates.
- Implemented patient feedback systems that improved service ratings by 30%.
- Streamlined billing processes, increasing collections by 25%.
- Developed community outreach initiatives to enhance practice visibility.
- Maintained compliance with health regulations and standards.

## SKILLS

Strategic Planning

Technology Integration

Practice Management

Data Analysis

Marketing

Communication

## EDUCATION

### Bachelor of Science in Healthcare Administration

2015 – 2019

University of Health Services

## ACHIEVEMENTS

- Successfully launched a new telehealth service that increased patient engagement by 60%.
- Awarded 'Practice Manager of the Year' for outstanding operational improvements.
- Developed a technology training program that enhanced staff proficiency by 50%.

## LANGUAGES

English

Spanish

French