



MICHAEL ANDERSON

Dental Care Consultant

Analytical and results-driven Dental Care Consultant with over 9 years of experience in quality assurance and compliance in dental practices. My career began as a dental assistant, where I developed a strong understanding of clinical procedures and patient care. As I transitioned into quality assurance roles, I focused on ensuring that dental practices adhere to industry standards and regulations.

CONTACT

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- San Francisco, CA

EDUCATION

Bachelor of Science in Health Administration

University of Health Management
2016-2020

SKILLS

- Quality Assurance
- Compliance
- Patient Safety
- Training
- Data Analysis
- Risk Management

LANGUAGES

- English
- Spanish
- French

WORK EXPERIENCE

Dental Care Consultant

2020-2023

Quality Dental Advisors

- Conducted comprehensive quality audits resulting in a 30% improvement in compliance scores.
- Developed training materials that enhanced staff understanding of regulatory requirements by 50%.
- Implemented a quality management system that streamlined reporting processes.
- Facilitated workshops on patient safety protocols, reducing incident reports by 20%.
- Collaborated with dental teams to identify and mitigate risks in patient care.
- Monitored ongoing compliance through regular assessments and feedback.

Dental Assistant

2019-2020

Smile Care Family Dentistry

- Assisted in various dental procedures while ensuring strict adherence to safety protocols.
- Maintained cleanliness and sterilization of instruments, achieving a 100% compliance rate.
- Educated patients on post-operative care, improving recovery outcomes.
- Managed appointment scheduling and patient records efficiently.
- Participated in quality assurance initiatives to enhance patient safety.
- Supported billing processes, contributing to a 15% increase in collections.

ACHIEVEMENTS

- Received 'Excellence in Compliance' award for outstanding contributions to quality assurance.
- Successfully reduced incident reports by 25% through effective training programs.
- Co-authored a publication on best practices for compliance in dental settings.