



MICHAEL ANDERSON

Lead Deep Cleaning Technician

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SUMMARY

Distinguished Deep Cleaning Technician with a robust history of delivering exceptional sanitation services in both residential and commercial environments. Expertise encompasses advanced cleaning methodologies, ensuring adherence to the highest standards of hygiene and safety. Proven ability to enhance operational efficiency through meticulous attention to detail and innovative cleaning solutions. Recognized for exceptional customer service and the ability to work collaboratively within diverse teams.

WORK EXPERIENCE

Lead Deep Cleaning Technician CleanPro Services

Jan 2023 - Present

- Conducted comprehensive deep cleaning procedures for various facilities, ensuring optimal sanitation.
- Implemented specialized cleaning techniques tailored to unique client requirements.
- Managed inventory of cleaning supplies and equipment, optimizing resource use.
- Trained and supervised a team of junior technicians on best practices and safety protocols.
- Maintained detailed records of cleaning schedules and inspections for quality assurance.
- Developed client relationships through effective communication and service excellence.

Deep Cleaning Specialist SparkleClean Solutions

Jan 2020 - Dec 2022

- Executed deep cleaning projects for high-traffic areas, enhancing overall cleanliness and safety.
 - Utilized advanced cleaning equipment and eco-friendly products to minimize environmental impact.
 - Assessed and reported on cleaning effectiveness to management for continuous improvement.
 - Collaborated with facility managers to establish cleaning schedules that minimized disruption.
 - Conducted regular training sessions on the safe handling of cleaning chemicals.
 - Monitored compliance with health and safety regulations across all cleaning operations.
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EDUCATION

Certified Cleaning Technician, National Cleaning Institute

Sep 2019 - Oct 2020

ADDITIONAL INFORMATION

- **Technical Skills:** deep cleaning, sanitation protocols, team leadership, customer service, inventory management, safety compliance
- **Awards/Activities:** Awarded 'Employee of the Month' for outstanding performance in customer satisfaction.
- **Awards/Activities:** Increased operational efficiency by 20% through innovative cleaning processes.
- **Awards/Activities:** Recognized for implementing a successful training program that improved team productivity.
- **Languages:** English, Spanish, French