



Michael

ANDERSON

OPERATIONAL ANALYST

Insightful Decision Support Analyst with a focus on operational analytics and process optimization. Distinguished by a robust ability to analyze operational data and provide recommendations that significantly enhance productivity and efficiency. Expertise in utilizing advanced analytics techniques to identify bottlenecks and streamline workflows. Proven track record of collaborating with operations teams to implement data-driven improvements.

CONTACT

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SKILLS

- Operational Analytics
- Process Optimization
- Lean Six Sigma
- KPI Development
- Data Reporting
- Project Management

LANGUAGES

- English
- Spanish
- French

EDUCATION

BACHELOR OF SCIENCE IN OPERATIONS MANAGEMENT, PURDUE UNIVERSITY

ACHIEVEMENTS

- Streamlined operations leading to a 25% reduction in processing time.
- Received 'Excellence in Operations' award for outstanding contributions to process improvement.
- Implemented a new reporting system that improved data accuracy by 30%.

WORK EXPERIENCE

OPERATIONAL ANALYST

Efficiency Dynamics

2020 - 2025

- Analyzed operational workflows to identify inefficiencies and recommend improvements.
- Utilized Lean Six Sigma methodologies to enhance process efficiency.
- Developed KPIs to measure and track operational performance.
- Collaborated with cross-functional teams to implement process improvements.
- Facilitated training sessions for staff on new operational processes.
- Created detailed reports to present findings and recommendations to management.

BUSINESS ANALYST

Process Innovations

2015 - 2020

- Conducted data analysis to support project management initiatives.
- Created process maps to visualize operational workflows.
- Collaborated with teams to identify areas for cost reduction.
- Developed reporting tools to enhance data accessibility for stakeholders.
- Engaged in project planning and execution for operational enhancements.
- Presented analytical results to senior management for strategic decision-making.