



MICHAEL ANDERSON

Senior Decision Support Analyst

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SUMMARY

Strategic Decision Support Analyst with extensive experience in data analytics and business intelligence. Proven ability to leverage advanced analytical tools to drive data-driven decision-making processes. Expertise in synthesizing complex datasets into actionable insights, enabling organizations to enhance operational efficiency and optimize resource allocation. Adept at collaborating with cross-functional teams to align analytical initiatives with corporate objectives.

WORK EXPERIENCE

Senior Decision Support Analyst Global Tech Solutions

Jan 2023 - Present

- Developed and implemented data visualization dashboards using Tableau, enhancing real-time decision-making.
- Conducted comprehensive market analysis to identify trends and opportunities for business growth.
- Collaborated with IT to optimize data warehouse architecture for improved data accessibility.
- Led cross-departmental workshops to align data-driven strategies with business objectives.
- Utilized SQL for complex data extraction and manipulation to inform strategic initiatives.
- Presented analytical findings to senior management, facilitating informed strategic planning.

Decision Support Analyst Innovative Health Systems

Jan 2020 - Dec 2022

- Analyzed patient care data to identify areas for operational improvement and cost reduction.
 - Utilized statistical software (SAS) for predictive modeling to forecast healthcare trends.
 - Collaborated with clinical teams to evaluate the effectiveness of new healthcare programs.
 - Created detailed reports for regulatory compliance and internal audits.
 - Facilitated training sessions on data interpretation for healthcare professionals.
 - Assisted in the development of a new patient management system enhancing data accuracy.
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EDUCATION

Master of Science in Data Analytics, University of California, Berkeley

Sep 2019 - Oct 2020

ADDITIONAL INFORMATION

- **Technical Skills:** Data Analysis, Business Intelligence, SQL, Tableau, Predictive Modeling, Statistical Analysis
- **Awards/Activities:** Improved decision-making processes leading to a 15% increase in operational efficiency.
- **Awards/Activities:** Awarded 'Employee of the Year' for outstanding contributions to data-driven projects.
- **Awards/Activities:** Successfully led a project that reduced costs by 20% through data analysis.
- **Languages:** English, Spanish, French